

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of June 2020

C.G.No:99/2019-20/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

P.Seshadri Rao,
44,
Bommasamudram
Kothapalli(45)Post,
Irala (M),
Chittoor- Dist

Complainant

AND

1.Assistant Executive Engineer/O/Irala Rurals
2.Deputy Executive Engineer/Paipalle CCO
3.Executive Engineer/O/Chittoor Rural
4. Supertending Engineer/O/Tirupati

Respondents

ORDER

1. Complainant filed a complaint for providing a Distribution Transformer in the place of stolen one to his Agriculture service bearing ASC No.5633302000369.
2. Respondents No. 1 and 2 filed joint written submission stating that estimate was prepared, sanctioned vide No.T-0019-05-06-21-03-002 and work was completed on 13.05.2020.
3. Complainant when contacted by the staff of the forum over phone on 30.05.2020 at 11.35 A.M., he stated that Distribution transformer is erected and his grievance is resolved.


DESPATCHED
DATE 29/6

4. In view of replacement of the Distribution transformer in the place of stolen one and as the grievance of the complainant is resolved the complaint is disposed off accordingly in favour of the complainant.


If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th June 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order

10.5.16  27/16

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.